Annex III

ROCB A/P Annual Work Plan (2024-2025)

1. **Support the implementation of WCO conventions, instruments and tools**

Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024-2025	RSP Key Performance Indicator
a) Upon request, assist Member's effort in implementing risk management tools like the WCO Risk Management Compendium *(RSP 1.1.1 – 1st milestone)*	➢ National workshop on Risk Management for Iran (See also 1-(b), (c), (dd), and (hh)) ➢ National Workshop on RM for Timor-Leste (See also 1-(b), (c), (dd), and (hh)) ➢ Sub-Regional Workshop on Risk Management based on Risk Management Compendium for Fiji, Guinea, Papua New Guinea, Samoa, Timor-Leste, Tonga, Vanuatu (See also 1-(b), (c), (dd), (hh) and 3-(k)) ➢ National workshop on Risk Management on origin verification for Cambodia (See also 1-(b), (c), (dd) and (hh)) ➢ National workshop on Cargo Targetting System for Fiji (See also 1-(b), (r) and (hh))	Number of implementing Members
b) Upon request, assist Member's effort in developing national risk management database (e.g. nCEN) *(RSP 1.1.1 – 2nd milestone)*	➢ National Workshop for nCEN implementation for Bangladesh (See also 1-(v), (w), (x), and (aa)) ➢ National Workshop on CEN for Sri Lanka (See also 1-(v), (w), (x), and (aa))	Number of Members

Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024-2025	RSP Key Performance Indicator
	➢ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(v), (w), (x), and (aa))	
	➢ Sub-Regional workshop to promote the use of CEN and improve information analytical skills (See also 1-(v), (w), (x), and (aa))	
	➢ National workshop on Risk Management for Iran (See also 1-(a), (c), (dd), and (hh))	
	➢ National Workshop on RM for Timor-Leste (See also 1-(a), (c), (dd), and (hh))	
	➢ Sub-Regional Workshop on Risk Management based on Risk Management Compendium for Fiji, Guinea, Papua New Guinea, Samoa, Timor-Leste, Tonga, Vanuatu (See also 1-(a), (c), (dd), (hh) and 3-(k))	
	➢ National workshop on Risk Management on origin verification for Cambodia (See also 1-(a), (c), (dd) and (hh))	
	➢ National workshop on Cargo Targetting System for Fiji (See also 1-(a), (r) and (hh))	
c) Upon request, assist Member's effort in developing and using national valuation database or the like as a risk management tool *(RSP 1.1.1 – 3ʳᵈ milestone)*	➢ National workshop on Customs Valuation and Transfer Pricing for Cambodia (See also 1-(p))	Number of Members
	➢ National Workshop on Valuation for Indonesia (See also 1-(p))	
	➢ National workshop on Risk Management for Iran (See also 1-(a), (b), (dd), and (hh))	
	➢ National Workshop on RM for Timor-Leste (See also 1-(a), (b), (dd), and (hh))	

Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024-2025	RSP Key Performance Indicator
	➢ National workshop on Risk Management on origin verification for Cambodia (See also 1-(a), (b), (dd) and (hh)) ➢ Sub-Regional Workshop on Risk Management based on Risk Management Compendium for Fiji, Guinea, Papua New Guinea, Samoa, Timor-Leste, Tonga, Vanuatu (See also 1-(a), (b), (dd), (hh) and 3-(k))	
d) Upon request, assist Member's efforts to develop Authorized Economic Operators (AEO) program and sign up to SAFE FOS *(RSP 1.1.2 – 1st -2nd milestone)*	➢ National workshop on AEO for Lao People's Dem. Rep., Vanuatu, and Vietnam (See also 1-(e), (u) and (hh)) ➢ Regional workshop on Accreditation for Authorized Economic Operators TOAs for All Countries (See also 1-(e), (u) and (hh))	Number of Members
e) Upon request, assist Member's efforts in increasing AEO MRA among Members *(RSP 1.1.2 – 3rd milestone)*	➢ National workshop on AEO for Lao People's Dem. Rep., Vanuatu, and Vietnam (See also 1-(d), (u) and (hh)) ➢ Regional workshop on Accreditation for Authorized Economic Operators TOAs for All Countries (See also 1-(d), (u) and (hh))	Number of Members MRA
f) Upon request, assist Member's efforts in implementing trade recovery activities *(RSP 1.1.2 – 4th milestone)*	➢ Upon request, provide the assistance in implementing and sharing experiences on trade recovery activities	Number of implementing Members
g) Upon request, assist Member's effort to accede to and implement the Revised Kyoto Convention (RKC) *(RSP 1.1.3 – 1st milestone)*	➢ Upon request, provide the assistance in implementing RKC	Number of contracting Members

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2024-2025	RSP Key Performance Indicator
h) Upon request, assist Member's effort in implementing the WTO Trade Facilitation Agreement (TFA) (RSP 1.1.3 – 2nd milestone)	➢ National Workshop on Single Window for Thailand (See also 1-(t) and (hh)) ➢ National Workshop on SW for Mongolia (See also 1-(t) and (hh))	Number of implementing Members
i) Upon request, assist Member's effort for: (1) smooth implementation of HS 2022 (for CPs) (2) adoption of the HS (for non-CPs) (RSP 1.1.3 – 3rd milestone)	➢ National Workshop on HS for Nepal and Palau, Republic of (See also 1-(j) and 1-(hh)) ➢ National workshop on HS classification on commodity for Cambodia (See also 1-(j) and 1-(hh)) ➢ National Workshop on Advance Ruling for Tonga (See also 1-(i) and (hh))	(1) Number of implementing Members (2) Number of new contracting Members
j) Upon request, assist Member's effort in introducing Advance Ruling System for tariff classification decision, origin of goods and Customs Valuation (RSP 1.1.3 – 4th milestone)	➢ National workshop on Advance Rulings in HS for Mongolia and Vietnam (See also 1-(i) and (hh)) ➢ National Workshop on HS for Nepal and Palau, Republic of (See also 1-(i) and 1-(hh)) ➢ National workshop on HS classification on commodity for Cambodia (See also 1-(i) and 1-(hh)) ➢ National workshop on Advance Rulings in Valuation for Samoa (See also 1-(p) and (hh)) ➢ National workshop on Advanced ruling on Rules of origin for Sri Lanka (See also 1-(l) and (hh))	Number of implementing Members
k) Upon request, assist Member's effort in undertaking Time Release Study (TRS) in accordance with the WCO TRS Guidelines (RSP 1.1.3 – 5th milestone)	➢ National workshop on Separation of Release from Final Determination of Customs Duties for Myanmar (See also 1-(h) and (hh))	Number of Members

Specific Actions of ROCB A/P (*Relevance to A/P RSP 2024-2026*)	Annual Work Plan for 2024-2025	RSP Key Performance Indicator
l) Upon request, assist Member's effort in introducing self-certification for Rules of Origin (ROO) (*RSP 1.1.3 – 6th milestone*)	➢ National Workshop on ROO for Timor-Leste (See also 1-(j)) ➢ National workshop on rules of origin for Bangladesh and Vietnam (See also 1-(j))	Number of Members
m) Upon request, assist Member's effort in implementing WCO Data Model (*RSP 1.1.3 – 7th milestone*)	➢ National Workshop on Data Model for Thailand (See also 1-(h) and (hh)) ➢ National workshop on WCO Data Model for Nepal (See also 1-(h) and (hh)) ➢ National WS on WCO Data Model for Vietnam (See also 1-(h) and (hh)) ➢ National workshop on Implementation of WCO Data model for Pakistan (See also 1-(hh))	Number of implementing Members
n) Upon request, assist Member in creating Special Economic Zones (SEZ) / Free Zones / Special Customs Zones (SCZ) (*RSP 1.1.3 – 8th milestone*)	➢ National workshop on Free Zone for Indonesia (See also 1-(h) and (hh))	Number of implementing Members
o) Upon request, assist Member's effort in implementing the resolution on Natural Disaster Relief (*RSP 1.1.3 – 9th milestone*)	➢ Upon request, provide the assistance in implementing the WCO Resolution on Natural Disaster Relief	Number of implementing Members
p) Upon request, assist Member's effort in implementing the WTO Valuation Agreement	➢ National workshop on Customs Valuation and Transfer Pricing for Cambodia (See also 1-(c)) ➢ National Workshop on Valuation for Indonesia (See also 1-(c))	Number of contracting Members

Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024-2025	RSP Key Performance Indicator
(RSP 1.1.3 – 10th milestone)	➢ National workshop on Advance Rulings in Valuation for Samoa (See also 1-(j) and (hh))	
q) Upon request, assist Member's effort in introducing a Post Clearance Audit (PCA) scheme *(RSP 1.1.3 – 11th milestone)*	➢ National Workshop For Senior Officers of Customs on The Importance of Post Clearance Audit (PCA) for Malaysia (See also 1-(h) and (hh)) ➢ National workshop on PCA for Myanmar and Philippines (See also 1-(h) and (hh)) ➢ National WS on PCA for Maldives (See also 1-(h) and (hh))	Number of Members
r) Upon request, work with Vice Chair and Members to promote E-commerce tools and adoption of E-commerce FoS *(RSP 1.1.3 – 12th milestone)*	➢ National workshop on Cargo Targetting System for Fiji (See also 1-(a), (b), and (hh))	Number of Members
s) Upon request, assist Member's effort in promoting cooperation and coordination for Coordinated Border Management (CBM) *(RSP 1.2.1 – 1st, 3rd to 4th milestones)*	➢ National workshop on Coordinated Border Management for Nepal (See also 1-(h) and (hh)) ➢ National Workshop on Coordinated Border Management for Bangladesh (See also 1-(h) and (hh))	Number of Members
t) Upon request, assist Members' effort in implementing Single Window *(RSP 1.2.1 – 2nd milestone)*	➢ National Workshop on Single Window for Thailand (See also 1-(h) and (hh)) ➢ National Workshop on SW for Mongolia (See also 1-(h) and (hh))	Number of operating SW

Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024-2025	RSP Key Performance Indicator
u) Upon request, work with Vice Chair and Members to enhance Customs-Customs, and if appropriate, Customs-to-Business interconnectivities in various aspects *(RSP 1.2.2 – 1st milestone)*	➤ National workshop on AEO for Lao People's Dem. Rep., Vanuatu, and Vietnam (See also 1-(d), (e) and (hh)) ➤ Regional workshop on Accreditation for Authorized Economic Operators TOAs for All Countries (See also 1-(d), (e) and (hh))	Number of experiences sharing
v) Upon request, work with RILO A/P to evaluate seizures data on CEN *(RSP 2.1.1 – 1st milestone)*	➤ National Workshop for nCEN implementation for Bangladesh (See also 1-(b), (w), (x) and (aa)) ➤ National Workshop on CEN for Sri Lanka (See also 1-(b), (w), (x) and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(b), (w), (x) and (aa)) ➤ Sub-Regional workshop to promote the use of CEN and improve information analytical skills (See also 1-(b), (w), (x) and (aa))	Publish evaluation report
w) Upon request, assist Members to increase seizure data inputs into CEN *(RSP 2.1.1 – 2nd milestone)*	➤ National Workshop for nCEN implementation for Bangladesh (See also 1-(b), (v), (x) and (aa)) ➤ National Workshop on CEN for Sri Lanka (See also 1-(b), (v), (x) and (aa)) ➤ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(b), (v), (x) and (aa)) ➤ Sub-Regional workshop to promote the use of CEN and improve information analytical skills (See also 1-(b), (v), (x) and (aa))	Number of members who have participating in inputting CEN data

Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024-2025	RSP Key Performance Indicator
x) Upon request, assist Members to establish information exchange arrangement *(RSP 2.1.1 – 3rd milestone)*	➢ National Workshop for nCEN implementation for Bangladesh (See also 1-(b), (v), (w) and (aa)) ➢ National Workshop on CEN for Sri Lanka (See also 1-(b), (v), (w) and (aa)) ➢ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(b), (v), (w) and (aa)) ➢ Sub-Regional workshop to promote the use of CEN and improve information analytical skills (See also 1-(b), (v), (w) and (aa))	Number of Members who have entered into info exchange arrangement
y) Upon request, assist Member's effort in utilizing Advance Passenger Information (API) / Passenger Name Record (PNR) for the risk assessment of travelers *(RSP 2.1.1 – 4th milestone)*	➢ National workshop on Passenger Control for Vanuatu (See also 1-(z), (dd) and (ee))	Number of Members who accepted WCO Recommendation concerning the use of API and PNR
z) Upon request, assist Members to raise awareness of PFCWG *(RSP 2.1.1 – 5th milestone)*	➢ National workshop on Passenger Control for Vanuatu (See also 1-(y), (dd) and (ee))	Number of Cruise Ships activities in AP region
aa) Upon request, work with RILO A/P to identify Members' intelligence and enforcement needs *(RSP 2.2.1)*	➢ National Workshop for nCEN implementation for Bangladesh (See also 1-(b), (v), (w) and (x)) ➢ National Workshop on CEN for Sri Lanka (See also 1-(b), (v), (w) and (x))	Number of surveys conducted

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Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024-2025	RSP Key Performance Indicator
	➢ National workshop to promote the use of CEN and improve information analytical skills for Lao People's Dem. Rep. (See also 1-(b), (v), (w) and (x)) ➢ Sub-Regional workshop to promote the use of CEN and improve information analytical skills (See also 1-(b), (v), (w) and (x))	
bb) Upon request, work with Vice Chair, RILO A/P and Members to promote activities to raise awareness of IPR issues *(RSP 2.2.2 – 4th milestone)*	➢ National Workshop on IPR for India (See also 1-(ii)) ➢ National workshop on Diagnostic mission to assess the current IPR situation for Bangladesh (See also 1-(ii))	Number of discussions in meetings in A/P region
cc) Upon request, work with Vice Chair, RILO A/P and Members to promote activities to raise awareness on environment issue (e.g. hazardous waste and wildlife) *(RSP 2.2.2- 5th milestone)*	➢ National workshop to enhance the capacity to enforce CITES for Lao People's Dem. Rep. (See also 1-(ii))	(1) Number of activities conducted in A/P region
dd) Work with Vice Chair, RILO A/P and Member to enhance border security in order to tackle with terrorists' threats *(RSP 2.2.2 – 3rd, 6th milestone)*	➢ National workshop on Risk Management for Iran (See also 1-(a), (b), (c), and (hh)) ➢ National Workshop on RM for Timor-Leste (See also 1-(a), (b), (c), and (hh)) ➢ National workshop on Risk Management on origin verification for Cambodia (See also 1-(a), (b), (c) and (hh)) ➢ Sub-Regional Workshop on Risk Management based on Risk Management Compendium for Fiji, Guinea, Papua New Guinea, Samoa, Timor-Leste, Tonga, Vanuatu (See also 1-(a), (b), (c), (hh) and 3-(k))	Number of activities conducted in A/P region

Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024-2025	RSP Key Performance Indicator
	➤ National workshop on Passenger Control for Vanuatu (See also 1-(y), (z) and (ee))	
ee) Upon request, work with Vice Chair, RILO A/P and Members to promote the application of sustainable anti-drug initiatives (e.g. WCO Compliance and Enforcement Package (CEP)) *(RSP 2.2.2 – 1st - 2nd milestone)*	➤ National workshop on Passenger Control for Vanuatu (See also 1-(y), (z) and (dd))	Number of discussions in meetings conducted in A/P region
ff) Upon request, work with Vice Chair, RILO A/P and Members to promote the use of NII *(RSP 2.2.3 1st – 3rd milestone)*	➤ Upon request, provide the assistance in the use of NII	(1) Number of Members (2) Publishing evaluation report (3) Number of Members sharing

Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024-2025	RSP Key Performance Indicator
gg) Upon request, assist Members in promoting the information sharing on data analytic tools such as machine learning *(RSP 3.1.2 – 4th milestone)*	➢ Upon request, provide the assistance in promoting information sharing on data analytic tools such as machine learning	Number of sharing experience
hh) Upon request, undertake capacity building activities to promote trade security and facilitation in the region (e.g. SAFE FoS, RM and WTO TFA) *(RSP 3.2.2 – 1st milestone)*	➢ National workshop on Risk Management on origin verification for Cambodia (See also 1-(a), (b), (c), and (dd)) ➢ National workshop on AEO for Lao People's Dem. Rep., Vanuatu, and Vietnam (See also 1-(d), (e) and (u)) ➢ Regional workshop on Accreditation for Authorized Economic Operators TOAs for All Countries (See also 1-(d), (e) and (u)) ➢ National Workshop on Single Window for Thailand (See also 1-(h) and (t)) ➢ National Workshop on SW for Mongolia (See also 1-(h) and (t)) ➢ National Workshop on Advance Ruling for Tonga (See also 1-(i) and (j)) ➢ National workshop on Advance Rulings in HS for Mongolia and Vietnam (See also 1-(i) and (j)) ➢ National workshop on Advance Rulings in Valuation for Samoa (See also 1-(j) and (p))	Number of CB activities undertaken

Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024-2025	RSP Key Performance Indicator
	➢ National workshop on Advanced ruling on Rules of origin for Sri Lanka (See also 1-(j) and (l))	
	➢ National workshop on Separation of Release from Final Determination of Customs Duties for Myanmar (See also 1-(k))	
	➢ National Workshop on Data Model for Thailand (See also 1-(m))	
	➢ National workshop on WCO Data Model for Nepal (See also 1-(m))	
	➢ National WS on WCO Data Model for Vietnam (See also 1-(m))	
	➢ National workshop on Free Zone for Indonesia (See also 1-(n))	
	➢ National Workshop For Senior Officers of Customs on The Importance of Post Clearance Audit (PCA) for Malaysia (See also 1-(q))	
	➢ National workshop on PCA for Myanmar and Philippines (See also 1-(q))	
	➢ National WS on PCA for Maldives (See also 1-(q))	
	➢ National workshop on Coordinated Border Management for Nepal (See also 1-(s))	
	➢ National Workshop on Coordinated Border Management for Bangladesh (See also 1-(s))	
	➢ National workshop on Cargo Targetting System for Fiji (See also 1-(a), (b), (r))	
	➢ National Workshop on HS for Nepal and Palau, Republic of (See also 1-(i) and 1-(j))	
	➢ National workshop on HS classification on commodity for Cambodia (See also 1-(i) and 1-(j))	

Specific Actions of ROCB A/P (*Relevance to A/P RSP 2024-2026*)	Annual Work Plan for 2024-2025	RSP Key Performance Indicator
	➢ National workshop on Implementation of WCO Data model for Pakistan (See also 1-(m))	
ii) Upon request, work with RILO A/P to undertake capacity building activities to enhance capacity of compliance and enforcement in the region (e.g. IPR, Commercial Fraud, drugs and precursors, environmental crime and digital crime) (*RSP 3.2.2 – 2nd milestone*)	➢ National workshop on Trade-Based Money Laundering for Fiji ➢ Training for Small Arms and Light Weapons for Fiji ➢ National Workshop on IPR for India (See also 1-(bb)) ➢ National workshop on Diagnostic mission to assess the current IPR situation for Bangladesh (See also 1-(bb)) ➢ National workshop to enhance the capacity to enforce CITES for Lao People's Dem. Rep. (See also 1-(cc))	Number of CB activities undertaken

Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024-2025	RSP Key Performance Indicator
jj) Upon request, undertake leadership and management training programs *(RSP 3.2.3 – 1st milestone)*	➢ National workshop on HRM for Solomon Islands (See also 3-(a)) ➢ National workshop on HRM Diagnostic Mission for Afghanistan (See also 3-(a))	Number of activities
kk) Upon request, assist Member's effort in devising and implementing integrity action plan utilizing integrity development tools *(RSP 3.2.3 – 2nd milestones)*	➢ National Workshop on Integrity for Bhutan	Number of implementing Members
ll) Upon request, assist Members in implementing 'Smart Customs' solutions, technology and innovation to modernize Customs procedures, trade facilitation and border management *(RSP 1.3.1 – 1st milestones)*	➢ Upon request, provide the assistance in implementing 'Smart Customs' solutions, technology and innovation	Number of Participating Members

2. **Further develop partnerships with development partners**

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024 - 2026)	Annual Work Plan for 2024 - 2025	RSP Key Performance Indicator
a) Work with Vice Chair to enhance cooperation, coordination and mutual understanding with the development partners (RSP 1.2.3)	➢ Continue strategic dialogues and cooperation with development partners through participation in the meetings and seminars organized by them	Number of reports/exchanges of information
b) Promote joint activities with international and regional development partners (RSP 3.1.1 – 3rd milestone)	➢ As appropriate, work with Vice Chair, continue to work with WB, ADB, UNEP and other interested development partners to conduct joint projects for reform and modernization of Member administrations and send experts for the joint projects ➢ Participate in sub-regional meetings organized by development partners to monitor and assist Members' efforts in reform and modernization	Number of activities

3. **Improve needs analysis, planning, delivery and management of regional capacity building activities**

Specific Actions of ROCB A/P (Relevance to A/P RSP 2024-2026)	Annual Work Plan for 2024 - 2025	RSP Key Performance Indicator
a) Encourage and provide Members with platform to exchange knowledge and training materials amongst national training centers (RSP 3.1.1 – 2nd milestone)	➢ WCO Sub-regional Workshop on Training Management for the Pacific Islands ➢ Organize 22nd RTC Heads meeting ➢ Encourage AP members to submit articles for ROCB AP E-Newsletter to share their best practice and experiences	Number of exchanging knowledge and materials
b) Pool, utilize, support and increase accredited experts in the region based on the framework (RSP 3.1.2 – 1st milestone)	➢ Attend Virtual Working Group on Expert Deployment ➢ Organize Regional Accreditation Workshop	Number of experts utilized
c) Upon request, assist Members to promote the WCO e-learning programs in cooperation with Regional Training Centers (RTCs) and accredited experts (RSP 3.1.2 – 2nd milestone)	➢ Take every possible opportunity to promote the WCO e-learning programs and CLiKC! platform in cooperation with the RTCs and accredited experts to support Members' continuous self-efforts for training of their personnel	Number of implementing Members
d) Work with developed Members to ensure their contribution to the regional capacity building activities (RSP 3.1.2 – 3rd milestone)	➢ Encourage developed Members and seek further contribution from them for the regional capacity building activities	Number of contributions

Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024 - 2025	RSP Key Performance Indicator
e) Work with Vice Chair and Members to promote full and effective participation of women in international fora and trainings *(RSP 3.1.3)*	➢ Take every possible opportunity to promote full and effective participation of women in international fora and trainings	Number of women participations
f) Work with regional training coordinator to identify and review Members' capacity building needs and priorities through conducting a needs assessment via a survey and ongoing consultation *(RSP 3.2.1 – 1st milestone)*	➢ Conduct Annual Needs Survey to grip members needs of capacity building and share this result with the WCO Secretariat, VC and Asia Pacific members ➢ Work with the WCO Secretariat, Member and development partners to plan, deliver and review capacity building activities paying due attention to the Members' needs and priorities ➢ Conduct Regional Workshop Follow-Up Action Surveys and share findings with the WCO Secretariat, RTCs and Members as appropriate	Number of surveys conducted
g) Develop and conduct capacity building activities paying due attention to the needs and priorities identified *(RSP 3.2.1 – 2nd milestone)*	➢ Utilize the results of Follow-Up Action Surveys in planning future capacity building activities ➢ Conduct and analyze follow-up surveys to evaluate the impact of capacity building activities	Number of CB activities
h) Work with the WCO Secretariat and Members to evaluate the regional capacity building program *(RSP 3.2.1 – 3rd milestone)*		Results of participants' evaluation

Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024 - 2025	RSP Key Performance Indicator
i) Work with regional training coordinator to feed results back into planning for regional capacity building activities *(RSP 3.2.1 – 4th milestone)*		Number of post action undertaken
j) Work with Members to evaluate the impact of capacity building activities through follow-up surveys *(RSP 3.2.1 – 5th milestone)*		Number of tangible results realized by Members
k) Work with Vice Chair and Members to support Customs Administrations of SIEs to meet their development goals, capacity building needs and international obligations *(RSP 3.3.1 – 1st to 3rd milestones)*	➤ Organize sub-regional workshops tailored for SIEs' specific needs	(1) Number of expert exchanges (2) Number of Members sharing their experiences (3) Workshops conducted

Specific Actions of ROCB A/P (*Relevance to A/P RSP 2024-2026*)	Annual Work Plan for 2024 - 2025	RSP Key Performance Indicator
I) Upon request, further strengthen cooperation among the Regional Entities namely, Regional Training Centers (RTCs) and RILO A/P, and ROCB A/P paying due attention to establishing /supporting regional experts for more sustainable capacity building delivery in the region *(ROCB A/P specific action (not mentioned in the RSP))*	➢ In cooperation with the Regional Vice Chair, convene a Meeting of Heads of RTC to further strengthen their network and devise regional strategy for the pooling and better use of the regional experts in capacity building activities ➢ Attend WCO Global Meeting of Regional Structures and Capacity Building Committee	Number of activities

4. Enhance communication and information sharing among members

Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024 - 2025	RSP Key Performance Indicator
a) Work with Members, Vice Chair and RILO A/P to share experiences on capacity building activities on regular basis via regional communication tools (e.g. WCO A/P Website and Newsletter, ROCB A/P Website and E-Newsletters) *(RSP 3.1.1 – 1st milestone)*	➤ Issue ROCB A/P E-newsletters every 3 months and include more information on Members' experiences in reform and modernization ➤ Maintain ROCB website and upload pertinent information in a timely manner to inform Members and stakeholders of the ROCB A/P's activities	Number of sharing experiences
b) Work with Vice Chair, RILO A/P and Members to raise awareness of the importance of high-level commitment in the pertinent strategic issues *(RSP 3.4.1)*	➤ Continue to raise awareness of the importance of high-level commitment in the pertinent strategic issues through participation in the meetings and seminars ➤ Attend Regional Contact Point meeting (RCP) ➤ Attend Regional Heads of Customs Administrative Conference (RHCA) ➤ Attend RILO National Contact Point (NCP) meeting ➤ Attend ASEAN-WCO Consultation meeting	Number of high-level dialogues

Specific Actions of ROCB A/P *(Relevance to A/P RSP 2024-2026)*	Annual Work Plan for 2024 - 2025	RSP Key Performance Indicator
c) Work with Members, Vice Chair and Regional Training Centers (RTCs) to share good practices and forward-thinking work via regional communication tools *(ROCB A/P specific action (not mentioned in the RSP))*	➢ Assist Members, Vice Chair and the RTCs to share good practices by issuing a series of regional good practice reports on selected topics	Number of items shared